
New submission from Contact Library Board of Trustees

From asklib@flatheadcountylibrary.org <asklib@flatheadcountylibrary.org>

Date Tue 1/13/2026 11:17 AM

To Library Trustees <librarytrustees@flatheadcountylibrary.org>; Lune Axelsen <laxelsen@flatheadcountylibrary.org>; Teri Dugan <tdugan@flatheadcountylibrary.org>

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Type your message below.

I have one major comment to make, and another smaller one.

First, is regarding turning off the Wifi at night. I raised this issue this summer to the woman at the Kalispell branch, who's informed me that the issue was raised at a meeting and shot down. Could someone explain why this is an issue, to leave it on either 24 hours or a very reasonable 6am to 10pm or midnight?

Last night my computer required a large update to be downloaded. I began that at 5pm trying to think that it was sufficient time to do so before closing at 6. By 6pm it was only about 40% done. I literally walked outside and waited in my vehicle parked outside for it to complete. At 7:55 pm it was at 93%, I was unable to finish it before your wifi cut off. If you'd left it on until even 8:15 it probably would have completed.

Guess what I'm doing now. It's 11am, I'm back at the library, and it's at 30%. Because it needed to start from scratch, and here I sit with 2 HOURS wasted last night waiting for this thing to update. Because your wifi turns off at 8.

Why.

Because a few bad apples are allowed to spoil the bunch? Collective punishment is illegal under UN Law, and I think it likewise has no place in school classrooms, nor at this library system. I've been told that one branch had a couple issues over months of time, and that is NO reason to harass and hassle everyone else who'd like to use what they pay for. There is literally no reason to harm the public like that, and to be direct I find it hard to believe that the intent to harm preexists the pretext, and the couple issues only releases the intent once it's found a way to get away with it. I won't assert that, but you all can ask yourselves if that's true. Because, why else. If that "rationale" that a few issues caused damage to others, we'd get nowhere in this world.

This is merely one example of hassle this policy has caused.

The other issue is noise in the libraries. I just stepped outside to take a phone call. So I didn't disturb anyone. Now, as noted, it's 11am...and guess what is dominating the library. I can't yell and play music and talk loudly, why is there an

exception for others.

I don't care to harsh anyone's mellow, kids included...but when did a library turn into a daycare center. I understand many people enjoy the story times etc, but at the cost of the other patrons for whom it's too loud to hear things even with headphones on? That is very unreasonable. I don't like to displace anyone, but it's been such an issue I've given up going inside at times and used the wifi in my vehicle just so that I could get things done.

Again, all I ask is for reasonable. And these two issues are very unreasonable, they seem to cherry-pick users whom the Board arbitrarily decides are more worthy, and at the cost of others. You wonder why collectives don't work, as they're always used as a mechanism to generate and support asymmetry in the world, favoring one group at the cost of others. With no apparent explanation as to the why's of it. e.g. No explanation on the website, a note to the public "this is why we've done this or that", no apparent internal motivation to explain and incorporate themselves into the community like that. Which, again, as me asking the question as to what motivation exists or preexists any of these actions.

If you've read all of this, I thank you for your attention. But I'd like to not have needed to read it.if that were an option...